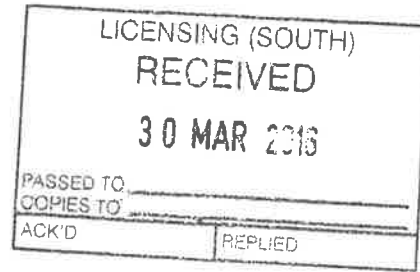


Mr E Garrod,
Licensing Officer,
Wiltshire Council,
Bourne Hill,
Salisbury,
Wilts SP1 3UZ



14 Antelope Court,
Brown Street,
Salisbury,
Wilts SP1 2AR

29.March 2016

Dear Mr Garrod

Re: Queens Arms Public House, Ivy Street, Salisbury

Thank you for allowing us to see the plans this morning, for the proposed alterations to the above business premises.

We are relieved that, after being served with an abatement notice, the Publican has had to abandon plans to continue the loud live music events. However, we still have concerns that the new plans may cause a nuisance.

The plans show that new double doors will be installed in the old 'garage' door frames, for the use of customers. These doors are very close to the Antelope Court flats and during the live music events were used by many of the customers who stood on the pavement drinking and smoking, littering the floor with cigarette ends. They repeatedly used the outside windowsills of 14 Antelope Court as shelves for their drinks, and after the householder looked out of the door to see what they were doing, shouted abuse and banged on the windows. Customers will again need to stand outside the doors to smoke, if these plans go ahead and it is possible that the behavior will be repeated.

These doors were, until the recent live music events, only used as garage doors, as this part of the building was the garage for the Publican's vehicle. It was never used as an access door for customers. Indeed, customers never had access to this part of the premises. The customers' door is and always has been on Ivy Street and there is easy access from the pub bar through to the barn and garage. There is no necessity for a new public access door to be created through the garage for customers.

As the new Publican and staff of the pub have shown total disregard for the needs and rights of their 'neighbours' in the past, we have no reason to believe that they will keep any promises regarding the level of music played or the behaviour of customers in the future, regardless of any assurances they give in order to have the plans approved.

The Queens Arms is surrounded by dwelling houses and an Almshouse for the elderly. As a quiet back street pub, with a Publican who cared about the local community, there were no problems. This is not the place for yet another city centre type of restaurant with piped music, with customers entering and leaving up to 2.30am on some nights of the week. Restaurants such as the one proposed, belong in city centre streets surrounded by shops and business premises, not in a quiet residential area populated by elderly and disabled persons, and families.

We ask that the planning department consider our comments before deciding whether to pass the proposed plans or not.

Yours sincerely,

Mr and Mrs D Kerley - Number 12 Antelope Court

Ms D Gurd - Number 14 Antelope Court



Mr Ian Cramed
Licensing Officer
Wiltshire Council
Bourne Hill
Salisbury.

Ms L Rivers
Flat 11 Antelope Ct
Brown St
Salisbury
SP1 2AR

LICENSING (SOUTH)	
RECEIVED	
- 1 APR 2016	
PASSED TO _____	
COPIES TO _____	
ACK'D _____	REPLIED _____

1/4/16

Re: Queens Arms Public House, Ivy St, Salisbury: Application for change of internal layout.

I wish to object to the application detailed above on the grounds of potential public nuisance & potential harm to children.

The plans that have been proposed show new customer access on to Brown St, from a restaurant area I understand has previously been used only for storage until an attempt to play excessively loud live music that was only stopped after a statutory order was made by the Environmental Protection Department. At this time neighbours were subjected not only to excessive noise that was injurious to health, but also drunken customers congregating on the pavement, and crossing the private carpark & pavement through Antelope Court, directly outside my young sons bedroom window.

As I understand there is access through from the pub's entrance on Ivy Street that could be used by customers to access this proposed new area; this includes full wheelchair access however is not shown on the plans submitted to the council.

Throughout the difficulties experienced by neighbours there has been no attempt by the Queens Arms to communicate with or show consideration for their neighbours, and for this reason the proposed 'background music' also raises cause for concern that it would not be kept to an acceptable level.

Brown St is a largely residential area with close neighbours to the pub including the elderly, disabled and housebound as well as families. It is not right that we have been subjected to this previous behaviour and its consequences for our wellbeing, and that the pub has made seemingly no attempts to control the behaviour of their customers.

I ask that the Queens Arms plans for public access on to Brown St be rejected, and that all possible efforts are made by the Queens Arms and the Licensing Dept to avoid a repeat of the nuisance and harm previously caused.

Yours,

Ms L. Rivers